

Job Role Summary:

Working for The Beach Company is more than a job; it's a lifestyle! You'll be working hard, but the work is fun. The Beach Company knows it's the staff that makes the place and the place that makes the staff!

You'll work as a team to make sure that all guests receive both efficient & excellent service. This is the perfect role for an experienced waiter/waitress who enjoys working in a busy restaurant environment. You'll need to be friendly, approachable, and share our passion for the importance of community.

We are always looking for friendly, enthusiastic and approachable individuals to join our amazing team! People who can build rapport with ease and continue to give our guests confidence in the fact that every element of their visit is being delivered by people that care.

Key Responsibilities and Tasks:

- You will be serving our guests their breakfast and evening meal daily and going the extra mile at all times.
- Deliver efficient and knowledgeable drinks/wine service to every guest.
- Ensure that all Beach allergen/HACAP guidelines and procedures are followed at all times.
- Adhere to all other health and safety practices.
- Work alongside your line manager and kitchen team to deal with any individual dietary requirements.
- You'll need to be approachable, friendly and professional to help create a warm and welcoming atmosphere in the café.
- Engage with all guests to promote and converse about The Beach Companies partners and purpose promoting the activities on offer.
- Work together as a team to achieve positive customer feedback and income targets.
- Maintain a high level of cleanliness, keeping the cafe tidy at all times.
- Ensure tables are properly cleared and re-set promptly.



- Develop positive working relationships with all other departments.

Qualifications and Experience required:

- Experience working in an operation of a similar size and standard.
- Good understanding of drinks and table service.
- A passion for something, we don't mind what! (desirable).

Knowledge, Skills and Abilities required:

- Excellent communication and customer service skills
- Ability to work well under pressure and to be efficient/productive at work
- Ability to use your initiative and to follow written and verbal instructions
- Ability to work within a team.
- Good knowledge of Food Safety and Hygiene.

Personal Qualities:

- Clean and tidy appearance.
- Approachable, welcoming, professional and enthusiastic.
- Highly motivated with a flexible approach to working patterns.
- Organised and punctual.

